

How It Works:

1) To participate you must contact the Call Center at (1-800-449-7587) to set up a collection appointment.

The Call Center operators will guide you through the steps toward a safe and successful collection. You will be asked several questions, including your address and the type and amount of materials available for collection. You will be provided a convenient collection date and information about where to place the Household Hazardous Waste (HHW) kit for collection. A kit will be sent to your home in plenty of time for you to gather and pack your materials.

2) Preparing for Collection.

The HHW kit includes a program instruction sheet and other items to help pack and secure household hazardous waste. All materials such as gasoline, poison, pesticides and aerosols must be placed into the kit. Other items may be placed outside the kit.

3) HHW material is collected.

On the scheduled pick-up date, the customer service technician will collect materials directly from your home. They will sort and pack the materials for proper transportation, recycling and disposal. Participants will receive a postage-paid survey card to complete and mail back to help them track the program.

4) You have more material than will fit into the kit?

Don't worry! Remember, this service is available year-round. Just schedule another collection! Small quantities may be combined with your neighbors. Our Call Center will be happy to explain your options.

Materials that will **NOT** be collected: ammunition, medicine, explosives, asbestos, or any materials in unlabeled or leaking containers. If you have questions about proper disposal methods for non-acceptable items, commercial or hazardous materials in containers larger than five gallons in size, **please call the Call Center (1-800-449-7587) Mon-Fri 7AM to 7 PM excluding holidays.**

At Your Door Household Hazardous Waste Pick-Up



**Important information
enclosed.**

Beginning Nov. 1, 2011 the City of Victoria in collaboration with Waste Management, Inc. will be providing a new and convenient way to dispose of your home generated hazardous waste. This new service will allow the residential citizens of Victoria a year-round way to dispose of their household hazardous waste in a safe and responsible manner. By using this service we will keep harmful products from entering the City of Victoria landfill or being leaked and spilled onto the ground where it may affect groundwater.

For more information or questions, please contact the City of Victoria Solid Waste Department at 361-485-3220.

Call Center:

1-800-449-7587

atyourdoor@wm.com

<http://www.wmatyourdoor.com/public-access/lookup-collection-availability-in-your-area.aspx>

Examples of applicable items that MUST be placed INSIDE the Bag.

Items which may be placed OUTSIDE of the Bag.
(Place no other waste outside the Bag)

Examples of applicable items that <u>MUST</u> be placed <u>INSIDE</u> the Bag.		Items which may be placed <u>OUTSIDE</u> of the Bag. (Place no other waste outside the Bag)	
Garden Chemicals	Thermometers	MATERIALS:	MAXIMUM AMOUNT:
Solvent	Batteries	Auto Batteries	Limit 4 per pick up
Oil-Based & Latex Paint	Metal Polish	Fluorescent Light Bulbs	Limit 10 per pick up
Aerosols	Pool Chemicals	Televisions	Limit 1 per pick up
Cleaners	Adhesives	Computer Monitors	Limit 1 per pick up
Antifreeze	Used Motor Oil	Consumer Electronics with Circuit Boards	Contact Call Center at 1-800-449-7587
Sharps (needles, lancets)-placed into a sealed, rigid plastic container.	Poison		No lamps, appliances, or exercise equipment, etc. will be accepted.